



Automated Telephone Access Instructions

Access Your MMDT Accounts via a Dedicated Voice Response Unit

In addition to 24/7 online access, a voice response unit (VRU) has been established to bring MMDT information as close as the nearest touchtone telephone. To use the MyMMDT VRU:

1. Call 1-855-MMDT-VRU (1-855-663-8878).
2. Listen to any important messages.
3. After you hear the prompt, select one of the Pools.
4. Listen to the prompts and select Portfolio Information, Account Information, Financial Transactions or Administrative Functions.
5. Follow additional prompts to obtain information or complete transactions.

NOTE: In order to utilize the MyMMDT Voice Response Unit, you will need to have the Host Account Number that corresponds to the MMDT Account Number available.

The MyMMDT VRU provides an easy, alternative way to manage your MMDT accounts. Through it, you can:

- Obtain performance information.
- Receive up-to-date account and participant balances.
- Hear the last 10 transactions.
- Obtain the most recent dividend posting.
- Process transactions, including purchases, redemptions by wire or ACH, and transfers or exchanges.
- Future date transactions up to 90 business days in advance.
- Contact MMDT Participant Services.

For a complete list of the system's functionality and navigation, see the accompanying users' chart.

If you have questions while using the MyMMDT VRU, press 0# to transfer to a MMDT Participant Services representative.

If you'd like to learn more about the MyMMDT VRU see the users' Q&A.

For any MMDT-related questions, contact MMDT Participant Services at: 1-888-965-MMDT (6638) or MMDTParticipantServices@federatedinv.com.



VRU Users' Questions and Answers

Frequently Asked Questions about Using a Voice Response Unit

The following are some frequently asked questions regarding the MyMMDT VRU and its capabilities. If you have additional questions, contact MMDT Participant Services at: 1-888-965-MMDT (6638) or MMDTParticipantServices@federatedinv.com during business hours – 8 a.m. to 6 p.m.

What is a Voice Response Unit?

MMDT has specifically designed a dedicated Voice Response Unit (VRU) system to allow you to work within your accounts from any touchtone phone. You can use this system, which is called MyMMDT VRU, to gather information and to place transactions.

When can I use MyMMDT VRU?

This service is available to you 24 hours a day, 7 days a week to gather account information or enter transactions. NOTE: Transaction processing will follow standard cut off times.

Are there any requirements for using this service?

With your Participant ID number and personal identification number (PIN), you will be able to access your accounts. NOTE: In order to utilize the MyMMDT Voice Response Unit, you will need to have the Host Account Number that corresponds to the MMDT Account Number available.

Who is the typical user of VRUs?

Typical users are those participants who prefer the convenience of the automated telephone system routine to work in their accounts.

How do I start using MyMMDT VRU?

To begin using this service, simply call 1-855-MMDT-VRU (1-855-663-8878). You will be prompted to enter the Participant ID number and PIN mailed to you from MMDT Participant Services.

Is the VRU the only way to access MMDT via a telephone?

No. You can also access your account information by contacting MMDT Participant Services at 1-888-965-MMDT (6638).

How will I receive a confirmation of my transaction if I use the VRU?

A confirmation number is provided once your transaction is completed via the VRU. Also, a confirmation statement outlining the transaction details will be mailed to the address of record on your account.



Voice Response Unit (VRU)

1-855-MMDT-VRU (1-855-663-8878)

GLOBAL FUNCTIONS	
0#	Talk to Participant Services
7#	Repeat Information
8#	Help System Tutorial
9#	Return to Main Menu
28#	Switch to Another Account
29#	Switch to Another Participant ID
30#	Switch to Another Pool

LOG IN	
Step 1	Dial VRU # 1-855-663-8878
Step 2	Listen for important messages regarding MMDT operations (e.g., holiday closings)
Step 3	Select Pool
Step 4	Pick from the Main Menu options

NOTE

In order to utilize the MyMMDT Voice Response Unit, you will need to have the Host Account Number that corresponds to the MMDT Account Number available.

MAIN MENU	
1#	Portfolio Information
2#	Account Information
3#	Financial Transactions
4#	Administrative Functions

PORTFOLIO INFORMATION	
1#	Current Day
2#	Prior Day
3#	Portfolio Terms
30#	Switch to Another Pool

ACCOUNT INFORMATION	
1#	Current Balance
2#	Most Recent Monthly Posting
3#	Last 10 Financial Transactions
4#	Portfolio Balance by Participant ID
28#	Switch to Another Account
29#	Switch to Another Participant ID
30#	Switch to Another Pool

FINANCIAL TRANSACTIONS		
1# 1# 1#	Purchase – Wire Current Day	
1# 1# 2#	Purchase – Wire Future Dated	
1# 2# 1#	Purchase – ACH Current Day	
1# 2# 2#	Purchase – ACH Future Dated	
2# 1# 1#	Redemption – Wire Current Day	
2# 1# 2#	Redemption – Wire Future Dated	
2# 2# 1#	Redemption – ACH Current Day	
2# 2# 2#	Redemption – ACH Future Dated	
3# 1#	Transfer or Exchange – Current Day	
3# 2#	Transfer or Exchange – Future Dated	

ADMINISTRATIVE FUNCTIONS	
1#	Obtain Mailing Instructions
2#	Obtain MMDT Wiring Instructions
3#	Obtain MMDT Internet Address

Helpful Hint: If you need assistance using the MyMMDT Voice Response Unit, press 0# at any time during your call or contact Participant Services at 1-888-965-MMDT.

Mailing Address: MMDT Participant Services • P.O. Box 219712 • Kansas City, MO 64121-9712
 Boston Office Location: Oliver Street Tower • 125 High Street, 21st Floor • Boston, MA 02110
 1-888-965-MMDT (6638) • MyMMDT.com • Federated Investment Counseling

Managed and
 Serviced by **Federated**[®]
 G44885-04 (11/18) 2018 ©Federated Investors, Inc.